



INVITE

Our Telephony System Is Built To Endure

METRI CRM

METRI VOICE

INTEGRATED-VOICE MANAGEMENT



ABOUT METRIVOICE

MetriVoice builds with a set of integration capability to integration with PBX such as Asterisk PBX, Yeastar PBX or any cloud PBX which support RESTful API.



WHY METRIVOICE

- **Single Sign-on (Subjected to API's availabilities)**

MetriVoice has the capability to integrate with OpsCentral to perform single sign-on. The user just requires to sign-on OpsCentral, and the API will be triggered the authenticated token for MetriCRM to perform validation and grant access.

- **Screen pop when Inbound Call**

MetriVoice has the capability to allow OpsCentral to screenpop by passing the Caller ID from OpsCentral to MetriVoice.

- **Click-to-Dial for Outbound Call**

MetriVoice has the capability to perform Click-to-Dial. Upon clicking on the Caller ID in MetriCRM, the API will be triggered to OpsCentral to make call automatically.

- **Call Journey Synchronization (Subjected to API's availabilities)**

MetriVoice has the capability to call PBX API to retrieve the call history logs based on the Caller ID and display in MetriCRM.

