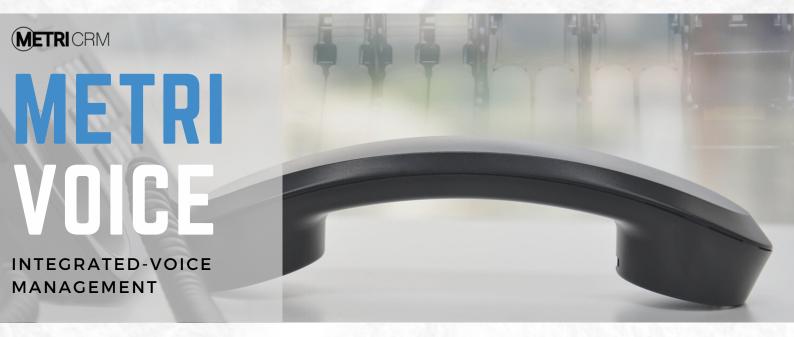




Our Telephony System Is Built To Endure



ABOUT METRIVOICE

MetriVoice builds with a set of integration capability to integration with PBX such Asterisk PBX, Yeastar PBX or any cloud PBX which support RESTful API.



WHY METRIVOICE

· Single Sign-on (Subjected to API's availabilities)

MetriVoice has the capability to integrate with OpsCentral to perform single sign-on. The user just requires to sign-on OpsCentral, and the API will be triggered the authenticated token for MetriCRM to perform validation and grant access.

· Screen pop when Inbound Call

MetriVoice has the capability to allow OpsCentral to screenpop by passing the Caller ID from OpsCentral to MetriVoice.

· Click-to-Dial for Outbound Call

MetriVoice has the capability to perform Click-to-Dial. Upon clicking on the Caller ID in MetriCRM, the API will be triggered to OpsCentral to make call automatically.

· Call Journey Synchronization (Subjected to API's availabilities)

MetriVoice has the capability to call PBX API to retrieve the call history logs based on the Caller ID and display in MetriCRM.