INVITE

RING2 TEAMS

Microsoft Direct Routing: Ring2Teams

Seamless Connections, Limitless Collaboration: Empowering Communication with Microsoft Teams Phone System

What is Microsoft Teams

Microsoft Teams is a collaborative communication platform developed by Microsoft as part of the Microsoft 365 suite of productivity tools. It's designed to facilitate communication and collaboration within organizations and teams. Microsoft Teams combines chat, video conferencing, file sharing, and integration with other Microsoft 365 apps and services into a single cohesive platform.

What Is Direct Routing aka Ring2Teams?

Direct Routing refers to the process of routing Microsoft Teams to PSTN (traditional phone network).

To put it simply, **back then**, Microsoft Teams only allows you to perform **internal communication** (within the same organization).

But with Direct Routing, you can now make, receive and manage mobile/landline calls both domestically and internationally through Microsoft Teams.

How to Get Started
With
RING2
TEAMS

GET STARTED

Phone in Microsoft Teams

Microsoft Teams

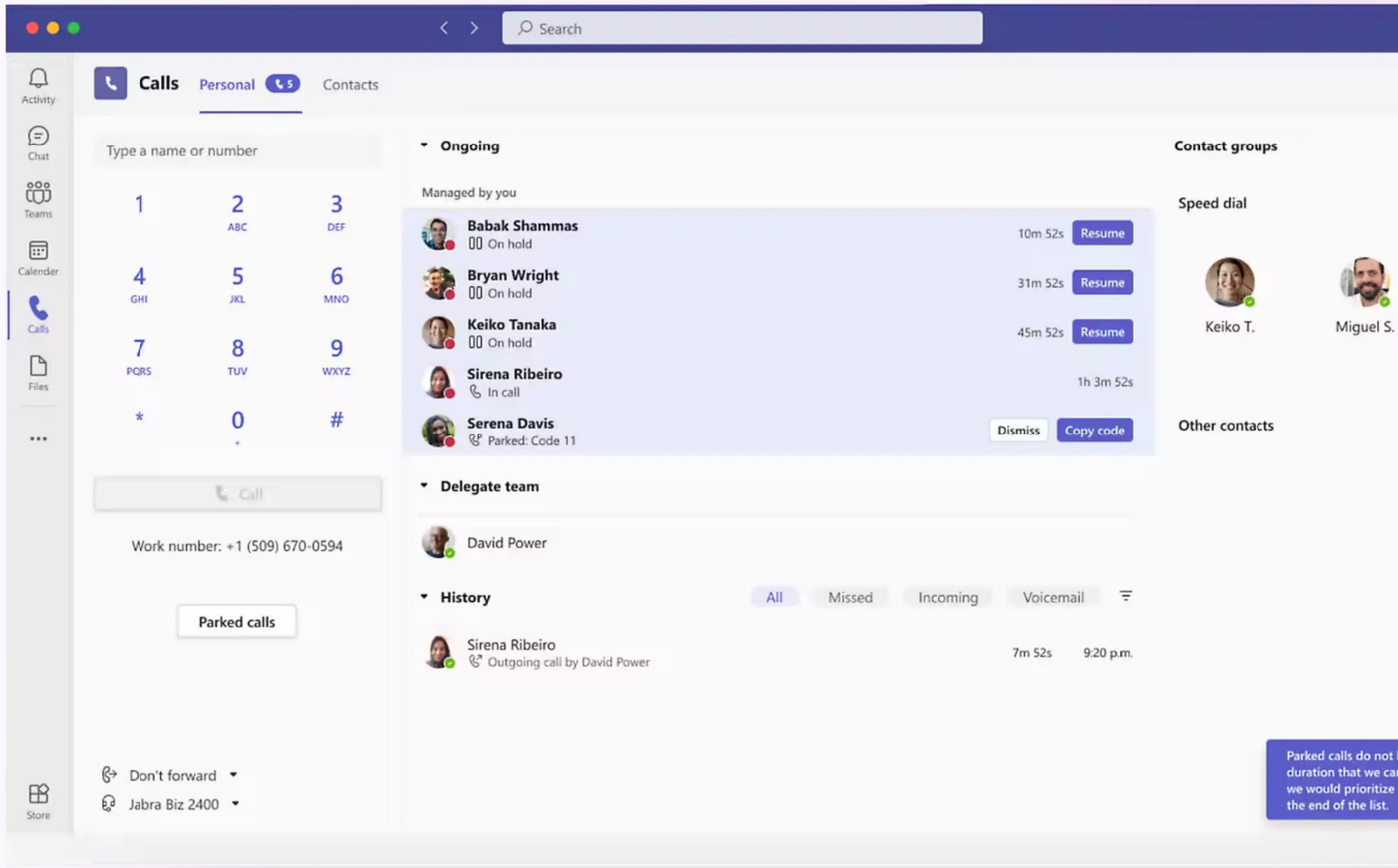
What is Microsoft Teams Phone System?

- A key component in Microsoft Teams that enable ability to make and receive calls via Microsoft Phone System
- Microsoft Phone System requires calling plans and there are 3 options:

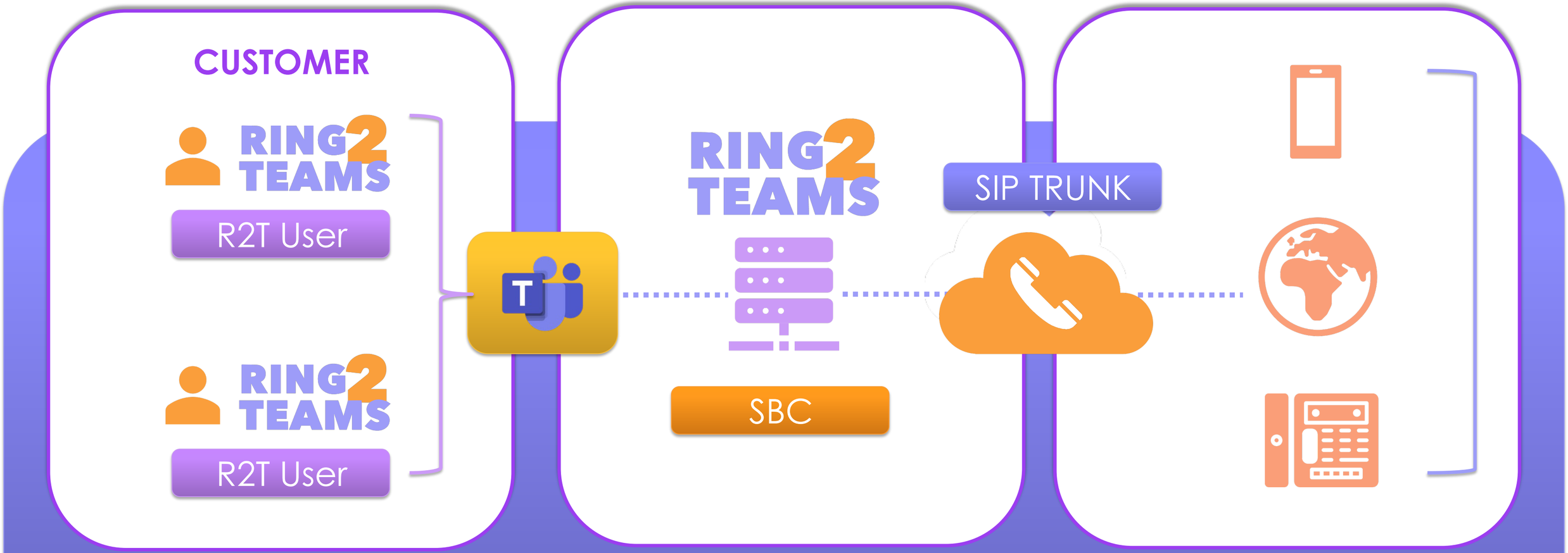
Microsoft 365

Microsoft Teams

Teams Phone System



Local Ring2Teams Connectivity Diagram



Package Options

**Business Basic Account includes the Web Version of Microsoft Teams Apps*
**Business Standard Account includes the Web & Desktop Version of Microsoft Teams Apps*
**E1 licence includes the Web Version of Microsoft Teams Apps*
**E3 & E5 Standard Account includes the Web & Desktop Version of Microsoft Teams Apps*

SME Package

Microsoft Office Business Basic or Standard for SME

(less than 300 users)

→ Add on Microsoft Business Voice which includes Phone System & Audio Conference

↓

Subscribe to Ring2Teams

→ Subscribe to Calling Plans

Enterprise Package

Microsoft Office

E1, E3, E5 license for Enterprise

(more than 300 users)

→ Add on Phone System license

↓

Subscribe to Ring2Teams

→ Subscribe to Calling Plans

Ring2Teams Core Package

Spark

[1- 19 users]

Growth

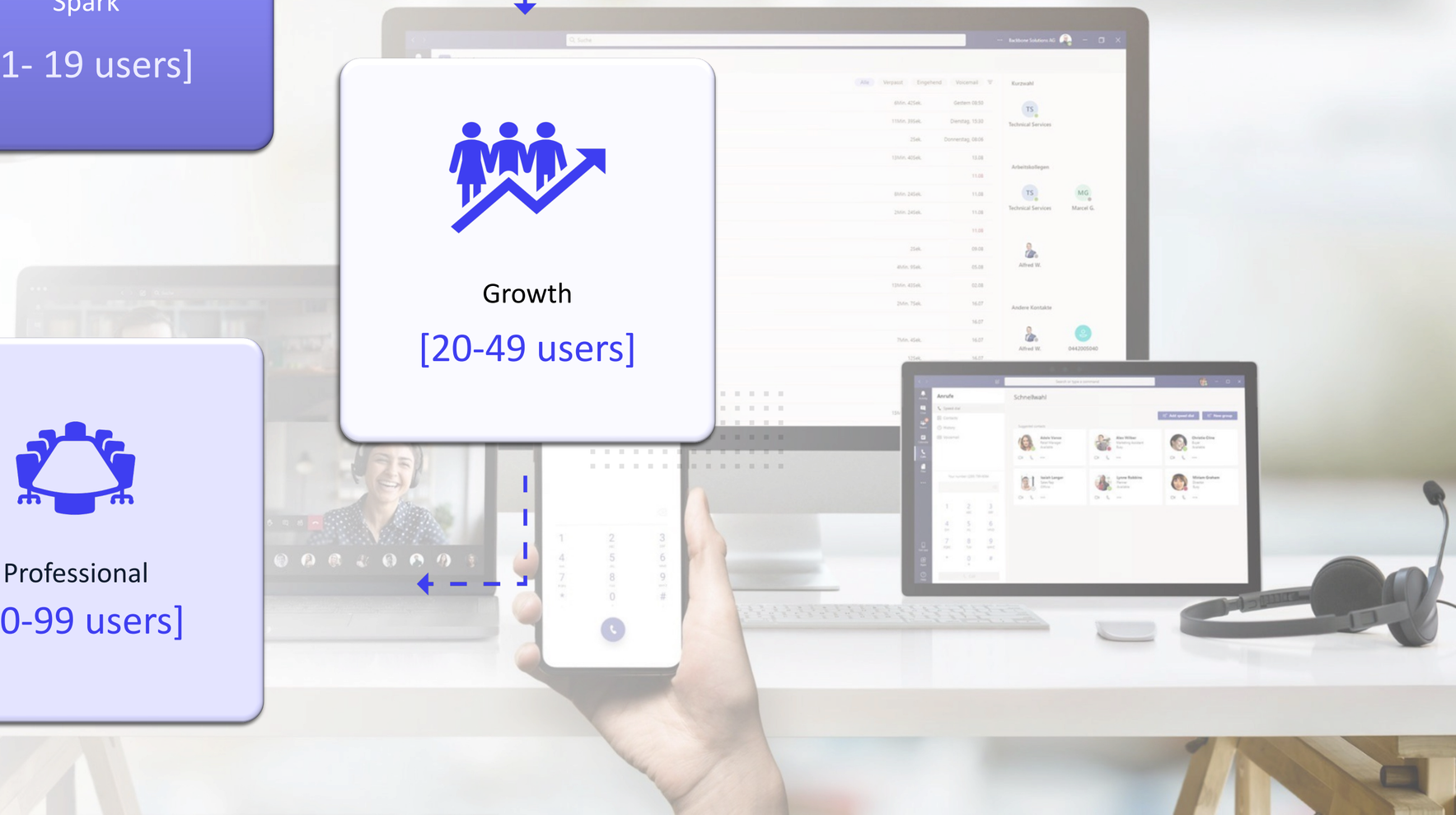
[20-49 users]

Professional

[50-99 users]

Enterprise

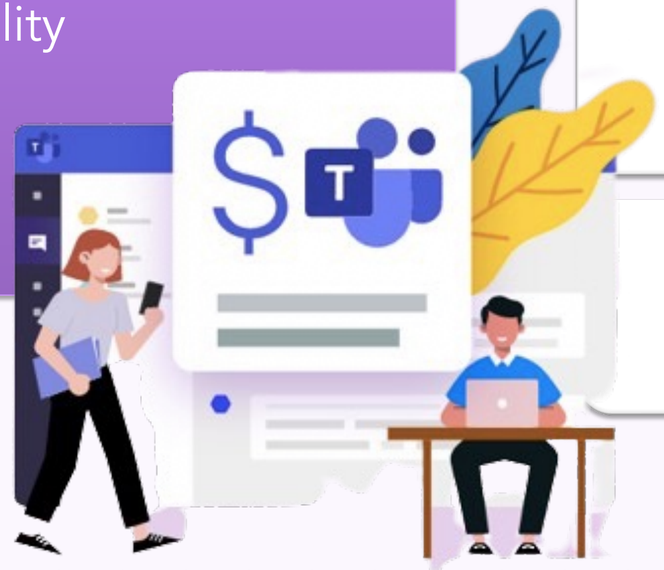
[100-300 users]



Select Your Ring2Teams Package Plan

Features of Ring2Teams

- Cost efficiency
- Flexibility
- Centralised Collaboration
- Migration Flexibility
- Global Reach



Activation Fees		RM 20	/user
Spark	1-19 users	RM15	/month/user
Growth	20-49 users	RM14	/month/user
Professional	50-99 users	RM13	/month/user
Enterprise	100-300 users	RM12	/month/user

Find The Right SIP Trunk Plan for Your Business

**Price advertised is List Pricing. Price excludes: Applicable taxes (GST, SST, VAT, withholding, etc.)*

Bill Monthly

ST50

RM 50 /month*

- No contract
- Waived Registration fees
- Waived Activation Fees

FIND OUT MORE

ST100

RM 100 /month*

- No contract
- Waived Registration fees
- Waived Activation Fees

FIND OUT MORE

ST200

RM 200 /month*

- No contract
- Waived Registration fees
- Waived Activation Fees

FIND OUT MORE

ST500

RM 500 /month*

- No contract
- Waived Registration fees
- Waived Activation Fees

FIND OUT MORE

ST1000

RM 1000 /month*

- No contract
- Waived Registration fees
- Waived Activation Fees

FIND OUT MORE

Terms & conditions apply. For more information, please contact 03 8084 1028 or email us at reps@invite.my

Find The Right SIP Trunk Plan for Your Business

**Price advertised is List Pricing. Price excludes: Applicable taxes (GST, SST, VAT, withholding, etc.)*

Package Plan	ST50	ST100	ST200	ST500	ST1000
Monthly Commitment	RM 50	RM 100	RM 200	RM 500	RM 1000
Direct Dial Number	1 Additional DID is RM 5/DID/Month	2 Additional DID is RM 5/DID/Month	4 Additional DID is RM 5/DID/Month	10 Additional DID is RM 5/DID/Month	15 Additional DID is RM 5/DID/Month
Channels	2 Additional DID is RM 15/Channel/Month	5 Additional DID is RM 15/Channel/Month	10 Additional DID is RM 15/Channel/Month	15 Additional DID is RM 15/Channel/Month	30 Additional DID is RM 15/Channel/Month
Registration Fees	Waived	Waived	Waived	Waived	Waived
Activation Fees	Waived	Waived	Waived	Waived	Waived
Contract	No Contract	No Contract	No Contract	No Contract	No Contract
Rate Malaysia (Fixed/Mobile)	RM 0.13/min	RM 0.13/min	RM 0.12/min	RM 0.11/min	RM 0.10/min

What if certain members of my staff don't need Microsoft Teams?

What if your workplace consists of a combination of employees who use Microsoft Teams and those who do not?

INVITE

Hybrid Environment Solutions

Hybrid Environment means integrating/unifying Microsoft Teams with Cloud/ On-Premise IP-PBX

Full integration with

SIP-SNAP® GO

OR

Full integration with

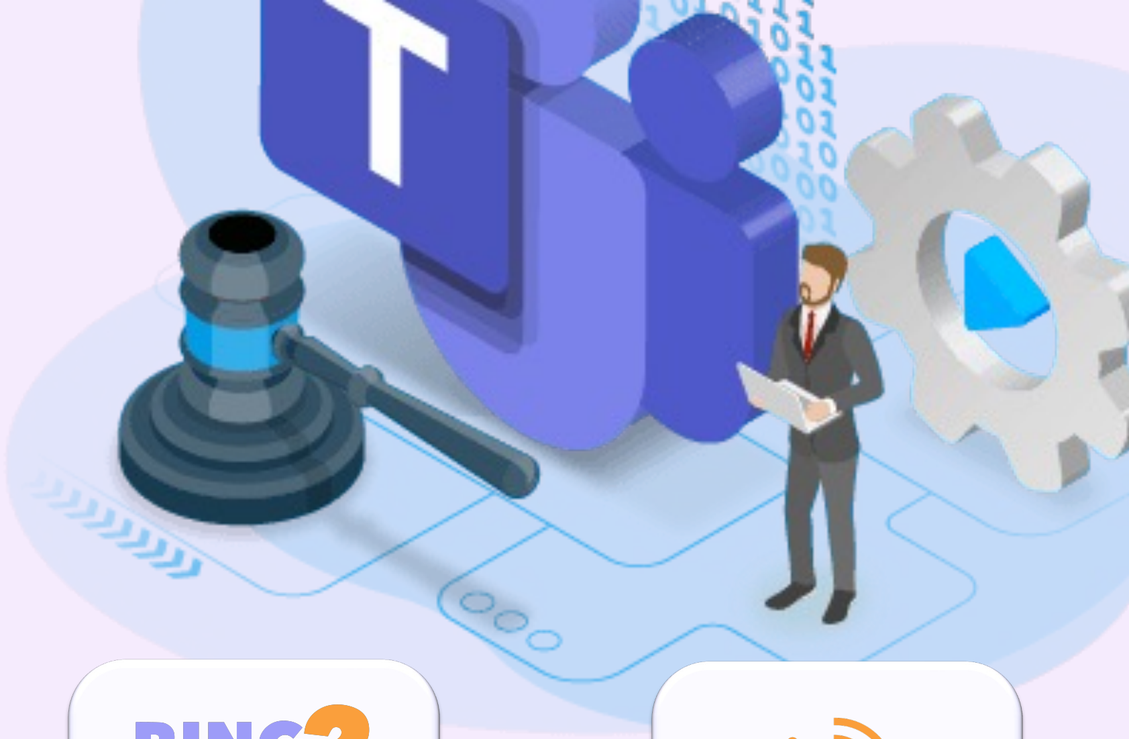
Yeastar

INVITE

Interoperable with INVITE SIP Trunk for calling plan

Example Scenario:

You have 100 staffs in your company…



25 Teams users

75 Non-Teams users

SIP-SNAP® GO

100

100 extensions
30 concurrent calls

+

RING2 TEAMS

Growth

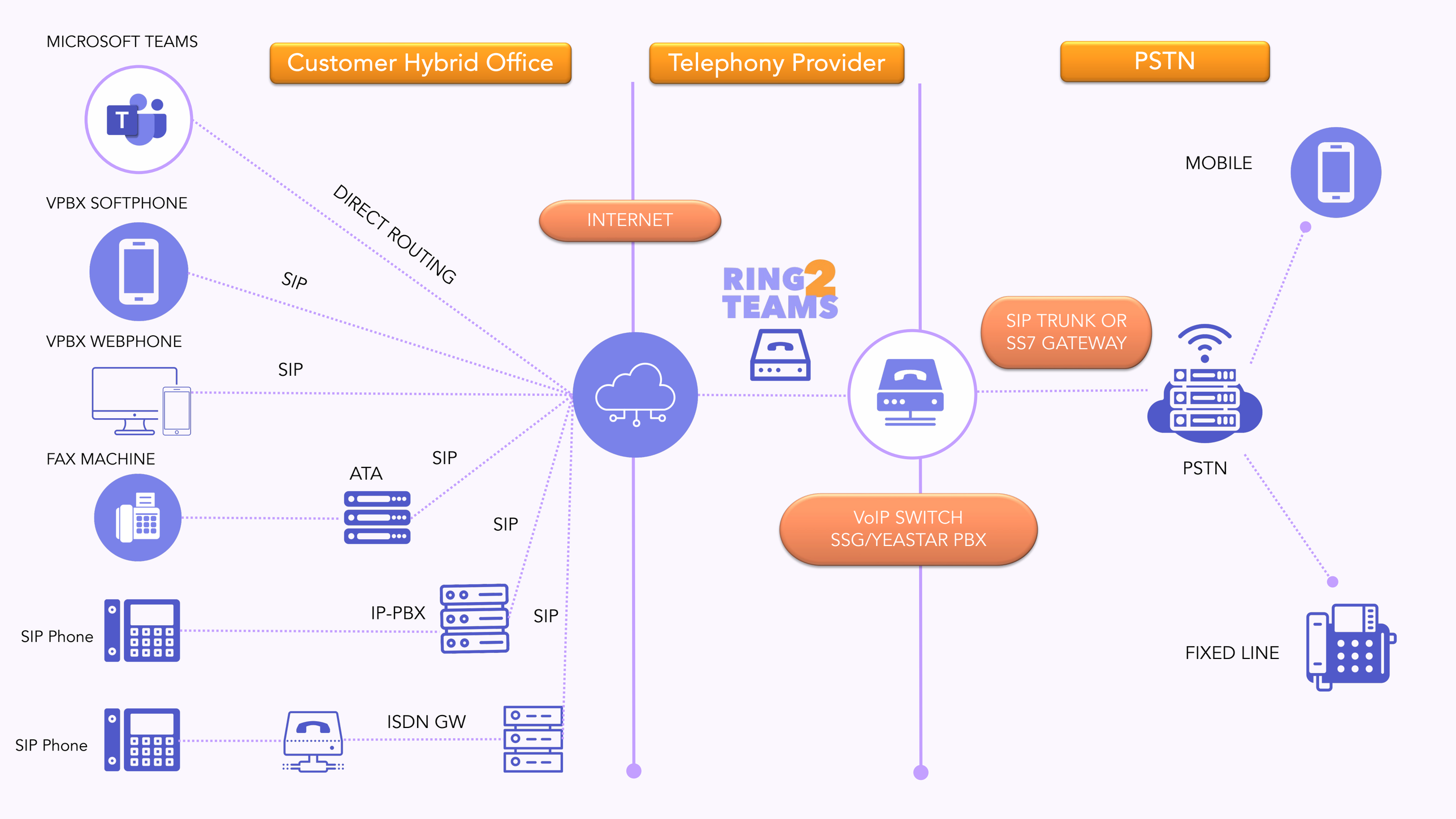
20-49 users

+

Calling Plans

INVITE

Technical Overview


MICROSOFT TEAMS
Customer Hybrid Office
Telephony Provider
PSTN
VPBX SOFTPHONE
DIRECT ROUTING
INTERNET
MOBILE
SIP
RING2 TEAMS
VPBX WEBPHONE
SIP TRUNK OR SS7 GATEWAY
SIP
FAX MACHINE
ATA
SIP
PSTN
SIP
VoIP SWITCH SSG/YEASTAR PBX
IP-PBX
SIP Phone
SIP
FIXED LINE
ISDN GW
SIP Phone

Ring2Teams Deployment Solutions

Deployment Option 1

Hop on with Invite SIP Trunk and enjoy a fully cloud solution together with Teams Phone in simple, easy, and cost-effective manner.

- Netregy Systems offers a Teams Phone system that is fully serviced and supported, providing an easy deployment and lower total cost with the inclusion of an Invite SIP Trunk

- Challenges:
  - Inability to sustain our current number
  - May require to change of current provider or maintain plans from 2 different providers

Deployment Option 1 Required Components

Required:

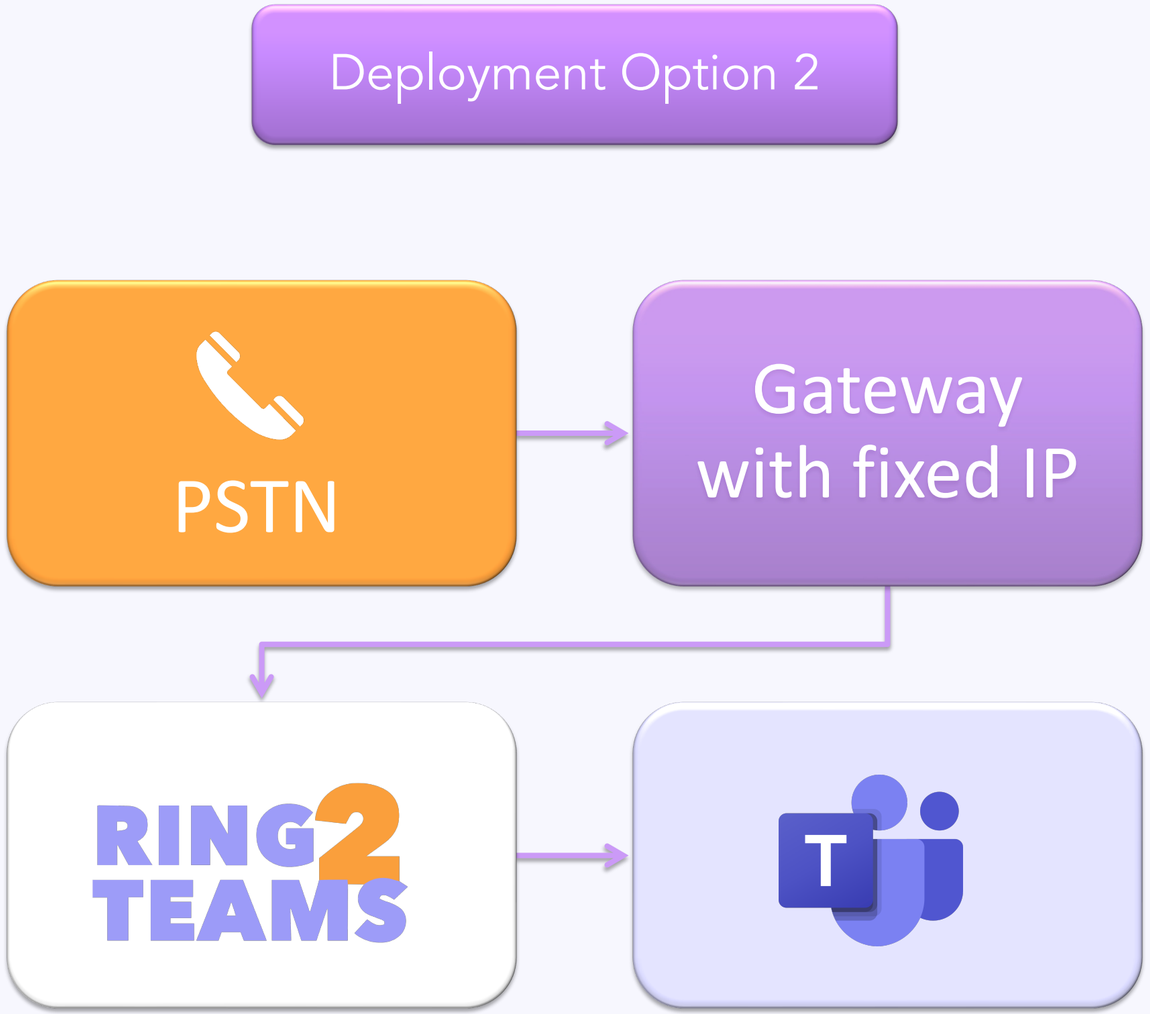
1. INVITE SIP TRUNK
2. RING2 TEAMS
3. Microsoft Teams

Optional:

Zoom Certified | Certified for Microsoft Teams

1. Yealink IP-Phones / Conference Phones

2. Yealink Headsets



Customer maintain current provider and numbers with Teams Phone

- Does not require to change current providers
- Challenges:
  - May require fixed/public IP from current provider
  - May incur higher total cost
  - May require on-premise hardware (gateways)
  - Existing phone system may not be fully supported by Netregy Systems

Deployment Option 2 Required Components

Required:

1. Existing Provider
2. Gateway
3. Fixed IP
4. RING2TEAMS
5. Teams Phone License

Optional:

Zoom Certified

Certified for Microsoft Teams

1. Yealink IP-Phones / Conference Phones

2. Yealink Headsets

Deployment Option 3

For non-cloud customers that want to host their own SBC

- Customer maintain current provider and numbers with Teams Phone
- Challenges:
  - May require fixed/public IP from current provider
  - May incur higher total cost
  - May require on-premise hardware (gateways)
  - Existing phone system may not be fully supported by Netregy Systems

Deployment Option 3 Required Components

Required:

1. Existing Provider
2. Ribbon SBC
3. Fixed IP
4. Teams Phone License

Optional:

1. Yealink IP-Phones / Conference Phones

2. Yealink Headsets

Ring2Teams Supporting Hardware

In the case of customer wants to maintain their existing providers and numbers

Gateways For Customers Who Want To Retain Their Existing Phone Lines

ANALOG

- Yeastar Neogate TA410 (4 FXO ports)
- Yeastar Neogate TA810 (8 FXO ports)
- Yeastar Neogate TA1610 (16 FXO ports)

PRI

- Yeastar Neogate TE100 (1 E1 Port)
- Yeastar Neogate TE200 (2 E1 Ports)

Yealink

Certified for Microsoft Teams

Microsoft Teams Certified IP Phones

Yealink

Yealink Desktop SIP-Phone Highlight

Yealink

T3P/G Series - Classic Entry Level Phone

Yealink

T4U Series - Elegant Executive Phone

Yealink

T5W Series - Prime Business Phone

Yealink Desktop SIP-Phone Highlight

T3P/G Series
Classic Entry Level Phone

- Hall Switch
- Strong Computing Abilities
- Smart Noise Filtering
- Elegant Industrial Design
- Scratch Resistant Surface

T4U Series
Elegant Executive Phone

- Supports Dual USB
- Strong Computing Abilities
- Acoustic Shield Technology
- Elegant Industrial Design
- Color Expansion Module
- Scratch Resistant Surface

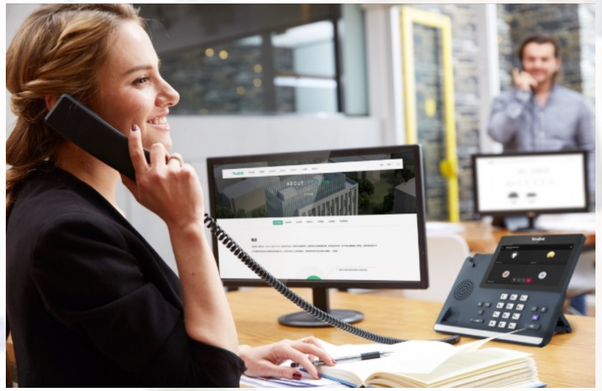
T5W Series
Prime Business Phone

- Adjustable LCD Screen
- Built in Bluetooth & Wi-Fi
- Acoustic Shield Technology
- Elegant Industrial Design
- Corded Cordless Connection
- Color Expansion Module
- Scratch Resistant Surface

Yealink Teams Certified Desk Phones

zoom Certified

Certified for Microsoft Teams



Hot-desking/Daily office

Common area/Reception/Co-Working space

Executive/Professional Office

MP50

Teams USB Phone

Microsoft Teams

MP54

Teams IP Phone

zoom Certified

MP56

Teams IP Phone

zoom Certified

MP58/MP58-WH

Teams IP Phone

zoom Certified

VP59

Teams Video Phone

zoom Certified

SIP Trunk Support Scope

INVITE SIP Trunk Support Scope

		Standard
Support	By Email	Included
	By Telephone	Included
	Hours of Support (HoS)	• 8 x 5 (standard Support included) • 24 x 7 (Premium Support , priority service subscriptions)
System Software	Patch	Included
	Update	Included

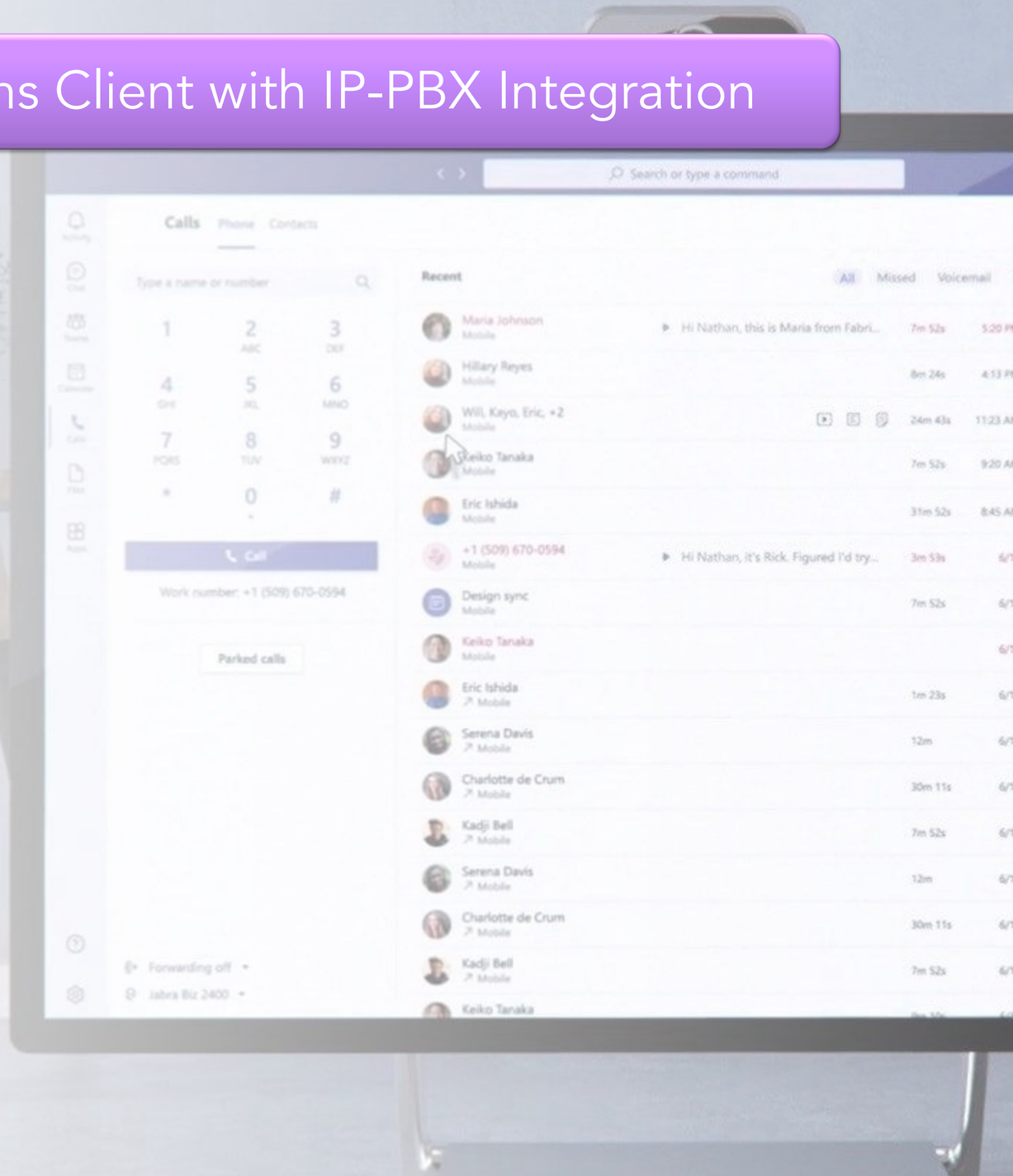
INVITE SIP Trunk Support Scope

Priority	Time of Intervention (/ hours)	Rectification Time	Final Rectification Time
Critical Fault	1	4 hours	Software patch as soon as possible
Major Fault	4	Next Business Day	Software patch within 30 days
Minor Fault	8	7 Business Days	In a major release within 180 days

SLA – 99.9%

Available Features of Microsoft Teams Client with IP-PBX Integration

- Incoming and outgoing PSTN phone calls.
- Extension calls between MS Teams and vPBX
- CLIP/CLIR
- Advanced Calls distribution
- Advanced Call Forwarding
- Sip-Snap® GO Conference Room service
- Voicemail
- Fax2Mail
- Call credit limit / Real-time billing
- View usage (except MS Teams – MS Teams calls)
- IVR
- Call Forking



Key Takeaways of Ring2Teams

- Single Integrated Platform for Data, Voice & Video, All in one Place
- Ring2Teams Interoperability, seamless integration with Cloud PBX or On-Prem PBX
- Full Unified Collaboration and Communication (UCC) experience with Microsoft 365+ Teams

CONTACT US FOR DEMO

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